

# Military OneSource

You name it... We can help

## Road Home Conference



# Agenda

Overview

Eligibility

Calling OneSource

Range of support

- Face to Face Counseling

- Specialty Consultations

- Translation Assistance

- Educational Materials

Online Services

Summary

Contact information



# Overview



# Eligibility/Privacy

## Eligibility

- Active duty, Guard & Reserve (regardless of status)
- Family members
- Installation helping agencies
- Individual Ready Reserve (IRR)

## Privacy

- Military OneSource may be used anonymously
- Privacy statement read to all callers identifying the limits of confidentiality

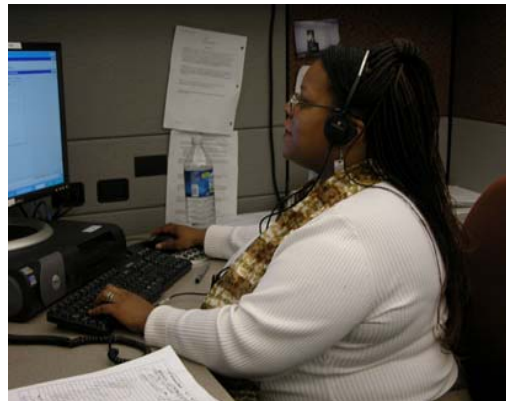


# Calling Military OneSource



## Phone

Call toll-free or collect



**Consultants/Follow up**  
Master's-level OneSource  
Consultants  
24 hours x 365 days



## Research

Our research staff will get  
the information you need



[www.militaryonesource.com](http://www.militaryonesource.com)

# Range of Support

|   |  |   |
|---|--|---|
| <b>Counseling - Need to Talk?</b> <ul style="list-style-type: none"> <li>• Relationships</li> <li>• Family Issues</li> <li>• Problem solving</li> </ul>                       | <b>Money Matters</b> <ul style="list-style-type: none"> <li>• Budgeting</li> <li>• Debt Management</li> <li>• Savings/Investing</li> </ul>   | <b>Deployment</b> <ul style="list-style-type: none"> <li>• Preparation</li> <li>• Separation</li> <li>• Reunion/Reintegration</li> </ul>                                      |
| <b>Children &amp; Youth</b> <ul style="list-style-type: none"> <li>• K-12 Public &amp; Private</li> <li>• Special Needs</li> <li>• Child Care</li> <li>• Parenting</li> </ul> | <b>Life-Long Learning</b> <ul style="list-style-type: none"> <li>• College Locator</li> <li>• Loans &amp; Scholarships</li> <li>• Continuing Education</li> <li>• Distance Learning</li> </ul> | <b>Spouse Training, Education &amp; Career</b> <ul style="list-style-type: none"> <li>• Spouse Employment</li> <li>• Career Development</li> <li>• Managing Change</li> </ul> |
| <b>Addiction &amp; Recovery</b> <ul style="list-style-type: none"> <li>• Drug &amp; Alcohol Abuse</li> <li>• Gambling Addiction</li> <li>• Eating Disorders</li> </ul>        | <b>Shopping &amp; Services</b> <ul style="list-style-type: none"> <li>• Community Resources</li> <li>• Consumer Purchases</li> <li>• Pet Care</li> </ul>                                       | <b>Healthy Habits</b> <ul style="list-style-type: none"> <li>• Fitness &amp; Nutrition</li> <li>• Tobacco Cessation</li> <li>• Men/Women's Health</li> </ul>                  |

# Face-to-Face Counseling

Call for a referral

Provided by the Department of Defense at no cost

Six counseling sessions in the community

Licensed counselors

Short-term problem resolution

- Family issues
- Adjusting to return from deployment
- Grief counseling
- Couples issues



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# Specialty Consultations

Financial Counseling

Financial Planning

Financial Tax

Eldercare

Adult Disability

Adoption

In-Home Child Care

College Education

General Education

Special Needs Education



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# Translation Assistance

## Document translation

- Over 150 different languages
- Certified & notarized when needed

## Simultaneous interpretation

- Over 160 languages
- Interpreter facilitates three-way call



# OneSource & TurboTax®

## TurboTax® Online

- Free federal & state tax preparation
- Free electronic filing
- To access service without fees, filers must access TurboTax® through Military OneSource

Assistance with TurboTax® & additional financial resources available via calls to Military OneSource 24/7

Those requiring additional assistance are referred to the appropriate local resources



[www.militaryonesource.com](http://www.militaryonesource.com)

# www.militaryonesource.com

**MILITARY ONESource** Call us, 24 x 7 Stateside: 1-800-342-9647  
For overseas dialing instructions, see "Contact Us"

User ID:  Password:  [Login](#)

[Home](#) [Materials Request](#) [Contact Us](#) [Site Map](#) [Site Help](#)

**How may we help you?**

- Parenting & Child Care
- Personal & Family Readiness
- Education
- Midlife & Retirement
- Older Adults
- Disability
- Financial
- Legal
- Everyday Issues
- Work
- International
- Managing People
- Health
- Emotional Well-Being
- Addiction & Recovery

**My Military OneSource** [Sign Up](#)

**Military OneSource.**  
Serving American troops and families.  
1-800-342-9647

**This Month's Feature** When money matters...let Military OneSource help. [more](#)

**TurboTax ONLINE** [LOG ON NOW](#)  
Provided at no cost to you by the Department of Defense  
To Access your 2005 W-2, visit [myPay](#)

**Weekly Poll**  
My next vehicle will be?  
☐ SUV  
☐ Truck  
☐ Economy car  
☐ Sports car  
[Submit](#)  
[View Results](#): 1404 votes

**Life Articles**  
[Returning to Family Life After Military Deployment](#)  
[When a Co-Worker Returns to Work from Military Duty](#)  
[more](#)

**Today's Tip**  
Do you drive in a snowy area?  
Keep a shovel and abrasive

**Life Issues**

**Events**  
[Moderated Chat](#)  
Balancing Work and Family  
02:00PM EST  
01/26/06 [go](#)  
[Life Workshops](#)  
Setting Up a Personal Budget  
08:00AM EST  
01/24/06 [go](#)  
[View Archives](#)

**Featured Tools**  
[Video Tips](#)  
[Financial Calculators](#)  
[Child Care Locator](#)  
[Medicare Interactive](#)  
[Show all](#)

**Self-Assessments**  
[Quick Quizzes](#)  
[Retire, Rewrite, Renew?](#)  
[Planning Your Life After 50](#)  
[Do You Give It Your Best?](#)  
[Is a Traumatic Event Causing You Stress?](#)  
[Show all](#)

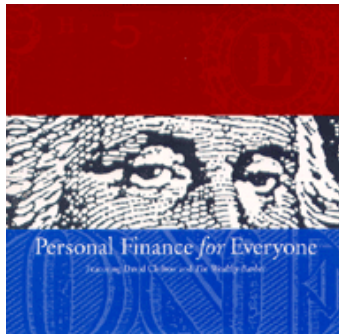
**Other Helpful Resources**

- Email a Consultant
- Workshops
- Online locators
- Educational materials
- Video tips
- Bulletin boards
- Calculators
- Self-assessment tools
- Quizzes
- Links to military resources



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# Educational Materials

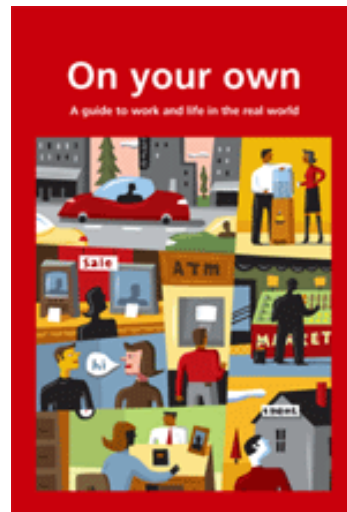
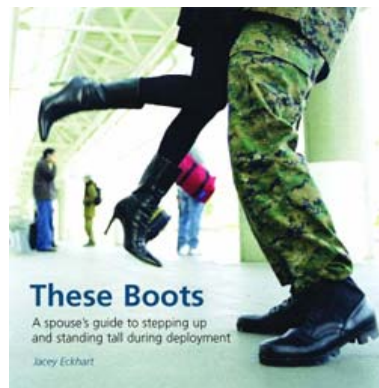


## *Military Child Development and Youth Programs*

As a working parent, one of your top priorities is to find high-quality care for your child. As a military parent, you have the additional challenge of finding child care that can accommodate shift work, extended hours, and weekend duty; frequent moves; and deployment on short notice.

Recognizing the direct link between child care and members' readiness for service, the military has created a program of care for children and youths that has been praised for its high quality and affordability and called a model for the nation. The Department of Defense (DoD) sets clear quality standards for child development and school-age programs and uses an inspection and certification process to ensure that care on military facilities meets these standards. Ninety-five percent of child development centers and many school-age programs have also met the standards of a national accrediting organization. Providers must have training before they start and continue to complete training modules that the military provides. DoD child care subsidies help parents pay for care.

This article describes the types of child care that the military offers and explains how you can get more information about your installation's programs. Each of the services varies somewhat in its implementation regulations. Once you are enrolled in a program, you will want to ask specific questions about any other rules.



- View articles
- Audio downloads
- Receive personal copies
- Order online or call a consultant



[www.militaryonesource.com](http://www.militaryonesource.com)

# Summary

24-hour worldwide service, every day

- Telephone, face to face, online

No cost & Private

Solution focused

Objective, experienced, real people

Extension of existing installation services



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# Call or Visit Online!

**United States: 1-800-342-9647**

Overseas: 800-3429-6477

Overseas collect: 484-530-5908

Access codes can be found online.

**[www.militaryonesource.com](http://www.militaryonesource.com)**



**Anywhere, Anytime 24/7**

**ARMY**  
*OneSource*



# Program Managers

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